



**Bulletin No:** 09162024

**Date:** September 16, 2024

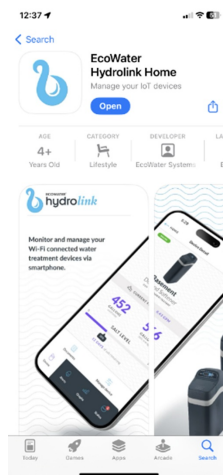
**Subject: Revised:** New Hydrolink Home App and Website

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We are excited to announce the launch of our new Hydrolink Home connected solution on the Next Gen 3700/3702 & 2300 family of refiners, conditioners and tank filters. The new Hydrolink Home app and web portal ([hydrolinkhome.com](https://hydrolinkhome.com)) greatly improves the connection process and stability of our Wi-Fi products and lays the foundation to grow these solutions in the future.

The new Hydrolink Home app and web portal is designed with similar features as the previous system but with a new and improved navigation and user experience. We've also taken this opportunity to add in a new Rental feature for dealers to more closely engage with their rental fleet.

The new Hydrolink Home app is available in both the iOS and Android stores and brings with it a new look and user interface for both the homeowner and the dealer.



As part of this product update, we have kept the same model numbers but have updated the part numbers to ensure a smoother transition.

Below is a listing of the new part numbers impacted by this exciting new launch:

	Old	New
ERR3700R20	7354361	7399599
ERR3702R30	7364803	7399620
ERR3702R50	7364879	7399670
ERRC3702R50	7364887	7399654
ECR3700R20	7354353	7399581
ECR3700R30	7354379	7399604
ECR3702R30	7364811	7399612
ECR3702R40	7364829	7399638
ECR3702R50S	7364861	7399646
ECR3702R70	7364895	7399662
ETF2300AIV12	7354476	7399701
ETF2300AIV10	7354468	7399696
ETF2300EIV12	7354492	7399727
ETF2300EIV10	7354484	7399719
ETF2300PF12	7354515	7399751
ETF2300PF10	7354507	7399743
ETF2300ECCWS	7354450	7399688
Replacement Faceplate Assembly Cabinet	7357856	7399769
Replacement Faceplate Assembly 2-Tank	7365647	7399777
Replacement Faceplate Assembly Filters	7369586	7399785

## FAQ:

### How will I get my login information?

If you have an existing account in the EcoWater Systems WIFI Manager App, we will duplicate that email and send a new password to the email address on file.

If you do not have an existing account in the EcoWater Systems WIFI Manager App, you will need to reach out to our Technical Services team for assistance. You can email [techsupport@ecowater.com](mailto:techsupport@ecowater.com)

### How do I get training?

Training on the new Hydrolink Home app & webtool is available now on the Dealer Tech Center! If you need a login, or assistance logging in, please reach out to [EWU@ecowater.com](mailto:EWU@ecowater.com) for support.

### Is there a recording of the Hydrolink product launch webinar?

A recording from Monday, Sept 16th town hall is available - please click [HERE](#).

Thank you,  
Product Management

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