



RENTAL/LEASE WARRANTY PROCEDURES FOR DEALER USE ONLY

Dealer Rental/Lease Warranty Responsibilities:

- The customer will be responsible for the costs, including labor, to replace any of the Equipment's Expendable part, components and items required to service the Rental/Lease Agreement including filter, membranes, salts, resins and potassium permanganate.
- Except as provided above, the dealer will, at no expense to the Customer, service and repair the Equipment during the term of the Lease/Rental Agreement.
- If EWS determines that the Equipment is defective, then EWS will, at its sole discretion, either (i) repair the Equipment, or (ii) replace the Equipment without affecting the terms of the original Rental/Lease agreement.
- THE ABOVE CONSTITUTES EWS'S SOLE OBLIGATION WITH REGARD TO THE EQUIPMENT LEASED HEREUNDER.

Lease Transfer of Ownership:

- If a SLP contract is terminated before the 48 month period and put back on as a SLP, the warranty remains as the original install date.

Warranty Replacement Parts Procedures:

- All warranty claims should be filed within 60 days of service date. Rental\Lease Warranty forms are available to you at www.ecowater.com.
- All lease/rental warranty replacement parts are sent to you at no charge
- Freight on lease/rental warranty parts is the responsibility of the dealership for both the inbound and outbound shipments.
- Defective lease/rental parts should be kept at the dealer inventory for 60 days as EcoWater may request the parts to be returned.



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Buyout of Rental/Lease Equipment:

- **Dealer Purchase:**
 - All warranty is null and voided upon dealer purchase of Equipment
- **Customer Purchase: (For Lease agreement only)**
 - At the time that the homeowner purchases the unit, the original factory warranty as outlined in the owner's manual, becomes valid and all claims are handled as are those of any other unit.

Limited Warranty:

- This limited warranty begins on the original install date and continues through the Limited Warranty Period.
- Since the installation date will automatically deny most claims as "out of warranty" it is your responsibility, as the dealer, to clarify the purchase with all claims. You must submit a copy of the guarantee card indicating purchase after or during the four years, or note "previous SLP unit" on your warranty form available at www.ecowater.com (**For Lease agreement only**)
- All claims will be verified against SLP listings, and any claims not duly noted will be denied as "out of warranty." (**For Lease agreement only**)



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