

# Product Bulletin

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**Subject:** Digital Asset Conversion - Manual Transition



Your Water. Perfected.

EcoWater has invested in the development of significant resources over the last three years to enhance and modernize the customer experience with EcoWater products. These online digital resources include access to all manuals, supporting drawings and specifications as well as installation and troubleshooting resources.

To ensure the most up to date content for dealers & customers and to guide consumers to our enhanced digital content, we will be transitioning to digital owner's manuals and installation guides for all EcoWater branded water treatment products. Units will be packaged with a guide that includes the QR code to our manual library as well as the web address to download the most recent manuals, performance data sheets and additional support materials.

**\*\*** As digital conversions are completed and stock of printed manuals are depleted, printed manuals will no longer be shipped with the products.

The QR code below will take you to the Dealer assets currently available. We will provide a separate QR code guide with the products that will take consumers to the owner's manuals only that you can leave with consumers as you prefer.



<https://ecowater.zendesk.com/hc/en-us>

**Questions?** Please contact EcoWater Technical Support at 1-800-627-3497.