



Bulletin No: 09202024
Date: September 24, 2024
Subject: Copper Connector Embossment Markings

There is a plumbing code requirement on copper pipe for 'permanent' manufacturer markings so many pipe manufacturers deboss that information into the outer sidewall of the pipe. The copper fittings that we include with the EcoWater water softeners are made from copper pipe so the fittings can end up with these deboss markings on the outside of the fitting.

A couple Dealers have communicated that when they use ProPress fittings on the copper adaptors they occasionally see small leaks. This is a bulletin to remind installers that it is critical to sand the sealing surface to remove any oxidation, imperfections and deboss markings prior to installing the ProPress fittings. In the photo below, the right fitting has been sanded and is ready for installation with either solder or ProPress. The fitting on the left shows what the fitting looks like prior to the sanding preparation.



Thank you,
Product Management

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