

Product Bulletin

Bulletin No.: 05302024
Date: May 30, 2024
Subject: Update:
Interruption in ERO385E and HERO385PLUS Production



In mid March, we announced that we were unable to produce the ERO385E and HERO385Plus due to the new federal legislation called Reese's Law that changed the requirements in the ways manufacturers must secure coin and button cell batteries in devices and to inform consumers of the ingestion hazards that these batteries present.

Through the process of making the required changes to the manifold and manifold cover, we've had to make a couple revisions to the tools to pass the testing standards of the new law. This has taken longer than expected. Shipments will resume beginning the week of July 8th. In the meantime, the standard ERO385 is NOT impacted by this law, and we ask that you transition to it until the ERO385E and HERO385PLUS are back in production.

System	Part Number	Status
HERO385PLUS	7382607	Shipping resumes July 8th
ERO385E	7382592	Shipping resumes July 8th
ERO385	7382584	NOT IMPACTED. IN FULL PRODUCTION

Service Part	Part Number	Status
Replacement Manifold Kit 385, Electric	7384374	Shipping resumes July 8th
Manifold 375	7285376	Shipping resumes July 8th
Replacement Manifold W/Monitor	7296521	Shipping resumes July 8th

Thank You.
Product Management

Questions? Please contact EcoWater Technical Support at 1-800-627-3497.